



2020 – 2021 IMPACT REPORT

 **Energy**
Resource Center
EFFICIENT HOMES FOR BETTER LIVES

EVERY COLORADAN DESERVES A SAFE AND HEALTHY HOME

The **mission** of Energy Resource Center is to improve home energy efficiency, conserve energy, promote health, increase comfort, and expand Coloradans' quality of life.

The **vision** of Energy Resource Center is to provide the opportunity for every Colorado household to maximize energy efficiency, eliminate hazards and create a sustainable future.

FROM OUR LEADERSHIP

The global COVID-19 pandemic created challenges throughout the year, and we remained vigilant in protecting our staff and clients. The safety protocols implemented allowed us to cut energy waste from 868 homes across 27 Colorado counties through the ongoing weatherization contract with the Colorado Energy Office. We also met the production requirements of other major funding partners including Energy Outreach Colorado, Colorado Springs Utilities, Denver Office of Strategic Partnerships, Larimer County and NextFifty Initiative. We appreciate their support and assistance.

In March, ERC's headquarters moved into a larger facility in Colorado Springs! We are very excited about the opportunities for growth this new office and warehouse space will accommodate. This move was timely, as Colorado Springs Utilities and the Colorado Energy Office are both continuing to increase their energy efficiency efforts.

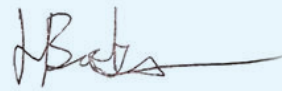
ERC employees work hard. Every day field crews install furnaces and hot water heaters, insulate attics in extreme temperatures, maneuver through tight crawl spaces and much more. The work performed

reduces the carbon footprint of each home by lowering the demand on coal-fired power plants. It also saves clients money on their utility bills so they can better afford other life essentials. ERC's efforts simultaneously help people and the planet.

The need for ERC services is growing. We are taking a holistic approach to our work, providing wraparound health and safety services that leave our clients in safe, energy efficient homes. This is enabled by the ERC Home Repairs Fund allowing us to install measures beyond traditional weatherization services, including roof repair, electrical upgrades and more.

ERC's work is a proven, practical piece of the solution to tackling serious social issues such as climate change, affordable housing, energy poverty and racial equity. We continue to be inspired by the appreciation of our clients and the generosity of our donors. Many thanks for your ongoing support!

With gratitude,



Howard Brooks
Chief Executive Officer



Cory Smith
Board Chair

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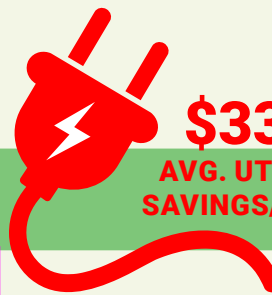
Peter Van Genderen

BY THE NUMBERS



868
HOMES
SERVED

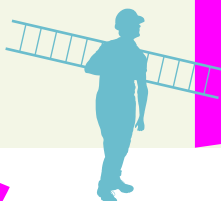
3,259,340 LBS
OF CO2 SAVED THIS YEAR



\$330
AVG. UTILITY
SAVINGS/HOME

\$286,440
SAVED FOR THE
FISCAL YEAR

\$5,728,800
SAVED OVER 20 YEAR LIFESPAN
OF MEASURES INSTALLED





GOING BEYOND WEATHERIZATION

ERC's focus is on free home energy efficiency upgrade work called weatherization for low-income-qualifying clients. ERC's certified technicians evaluate the needs of the home by conducting an energy audit. The audit establishes which services will be provided and indicate the work to be done which may include a new furnace, water heater, refrigerator, insulation, air sealing, weather stripping, water saving measures, light bulbs, solar panels and more – at no cost to residents.

Low-income residents often live in the oldest housing stock in a community. Many homes need significant safety and health repairs, barriers that disqualify them from receiving weatherization. It

is clear that our clients are already one event away from financial disaster and cannot finance home repairs. ERC created the Home Repairs Fund to address this need. We take a holistic approach to client situations by addressing preexisting home safety repairs that prevent them from being eligible for weatherization programs. Examples include roof repair, electrical rewiring, plumbing issues and furnace repair. Any unexpected home hazards that arise once work is underway also can be addressed. We manage the entire home upgrade process, from estimates to invoices, to ensure people are left in safe, comfortable, energy efficient homes.

REVENUE AND SUPPORT

Contracts	\$12,281,280
Grants and Donations	\$1,457,988
Program Income	\$1,006,326
Other Income	\$1,419,362
Total Support and Revenue	\$16,164,956

EXPENSES

Program	\$12,898,815
Supporting Services	\$531,593
Total Expenses	\$13,430,408
Change in Net Assets	\$2,734,548
Net Assets First of the Year	\$1,553,317
Net Assets at Year-End	\$4,287,865

OUR CLIENTS

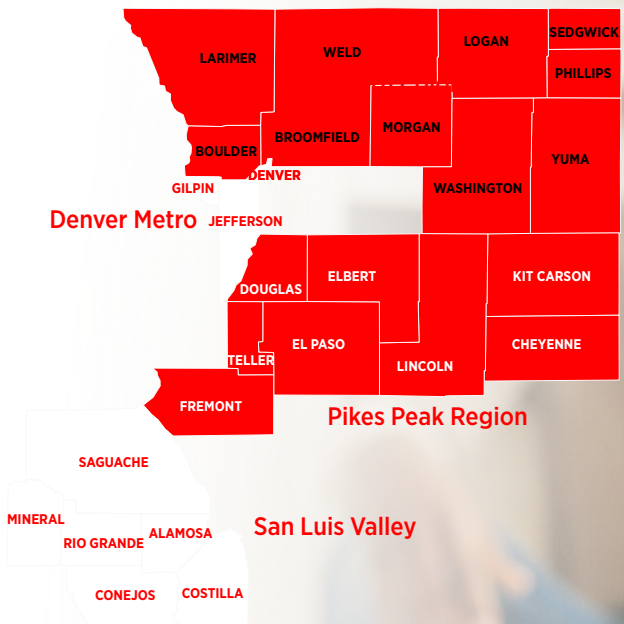
I never knew anyone could

be this good... I don't know how to make it up to ERC... people have no idea how desperate others are. You made our lives so much better, thank you." GIOVANNI, June 2021



Giovanni, an older Denver resident living in a dated home in need of repairs, started receiving disability after he was hurt and could no longer work. A few months later he could not care for his house nor keep up with his payments and bills. The winter day that he and his 89-year-old Mother woke to a freezing house and an inoperable furnace brought them to ERC for emergency attention. ERC replaced the furnace, then helped him apply for LEAP and qualify for full ERC weatherization assistance. As a result, his older home was entirely insulated for the first time and he received solar panels and other weatherization services. ERC also made health and safety repairs inside his home that are beyond the scope of weatherization and he now lives in a safe, healthy, energy efficient home. Giovanni saved so much on his utility bill payments that he has been able to get himself back on his feet.

SERVICE AREA



PARTNERS

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